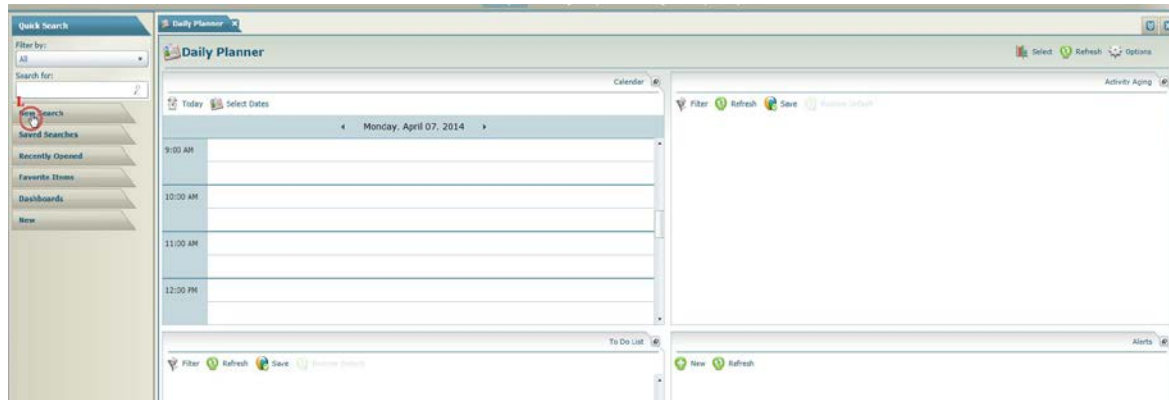
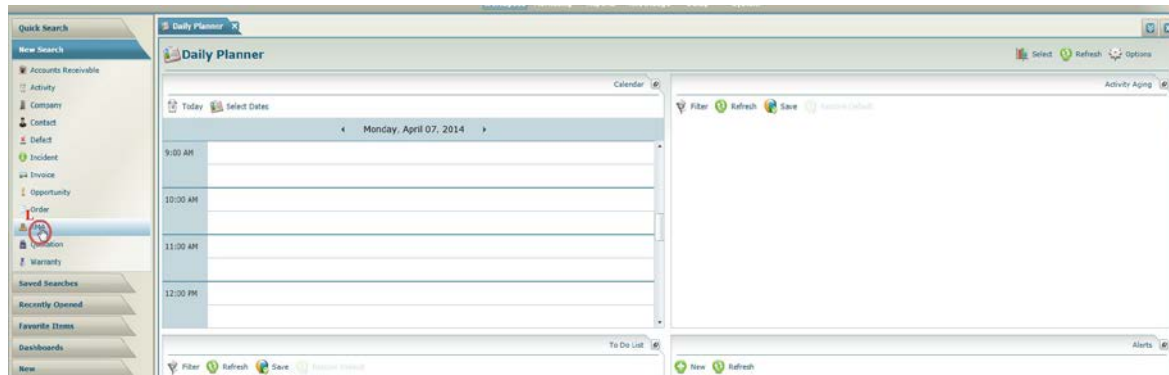


# Search for RMA

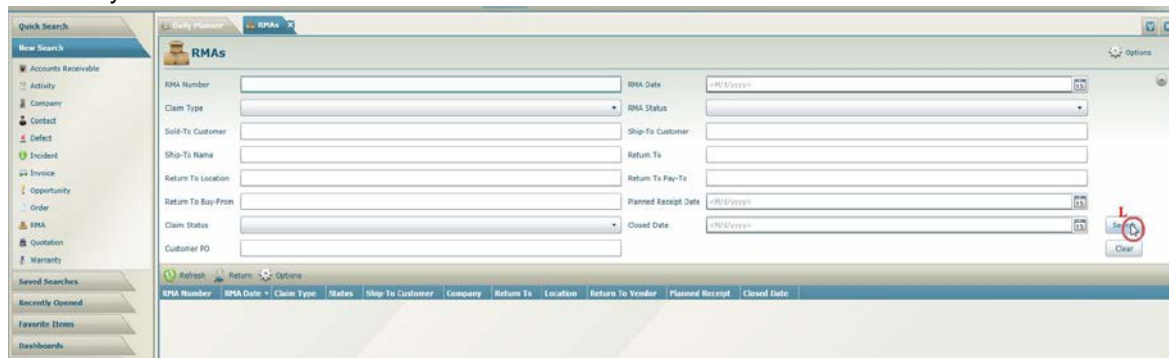
1. Left Click New Search.



2. Left Click RMA.



3. Enter your search criteria and click Search.



## Search for RMA

4. The matching RMA records are displayed. Click any record to display the details.

The screenshot shows the 'RMA' search results page. The search criteria include RMA Number, RMA Date, Claim Type, RMA Status, Ship-To Customer, Return To, Return To Location, Return To Buy-From, Planned Receipt Date, Closed Date, and Customer PO. The results table lists several RMA records, with 800023 highlighted by a red circle.

RMA Number	RMA Date	Claim Type	Status	Ship To Customer	Company	Return To	Location	Return To Vendor	Planned Receipt	Closed Date
800028	2/24/2014	Return & Replace	Open	The ABC Manufacturing Company	Smithfield, RI					
800024	1/30/2014	Return & Credit Only	Cancelled	Terry Test Company	WorkWise Company				3/12/2014	
800025	1/30/2014	Return & Credit Only	Closed	Terry Test Company	Terry Quasimodo					
800023	1/24/2014	Return & Credit Only	Cancelled	Dale's Test Customer	WorkWise Company					1/24/2014
800022	1/15/2014	Return & Replace	Open	Thomas Manufacturing	WorkWise Company					
800021	12/24/2013	Return & Credit Only	Open	Manufacturing Ltd.	Smithfield, RI					
800020	12/3/2013	Return & Credit Only	Open	Manufacturing Ltd.	Smithfield, RI					

5. The RMA is displayed including the RMA Lines. Click More to view any Notes.

The screenshot shows the details for RMA 800023. The RMA information includes RMA Number, Claim Type, RMA Date, RMA Status, Ship To Customer, Bill To Customer, Customer PO, Closed Date, and Apply-To. The RMA Lines table shows one line with a description of a projector.

Line	Item	Description	Serial	Quantity	Class	Return	Order	Shipment	Ship Date	Unit Price	Invoice	Invoice Date	Flag Debit	Restocking Fee	Ref	Net Credit	Comments
5	100-1011	PROJECTOR, OVERHD, 101, BLUE/EDUCATION SERIES - 10" X 14"		1	1	0	831		1/24/2014	\$500.00	2113097	1/24/2014	0	\$50.00		\$450.00	

6. Click the Notes tab if desired.

This screenshot is identical to the previous one, but with the 'Notes' tab selected in the RMA Lines section, indicated by a red circle.