

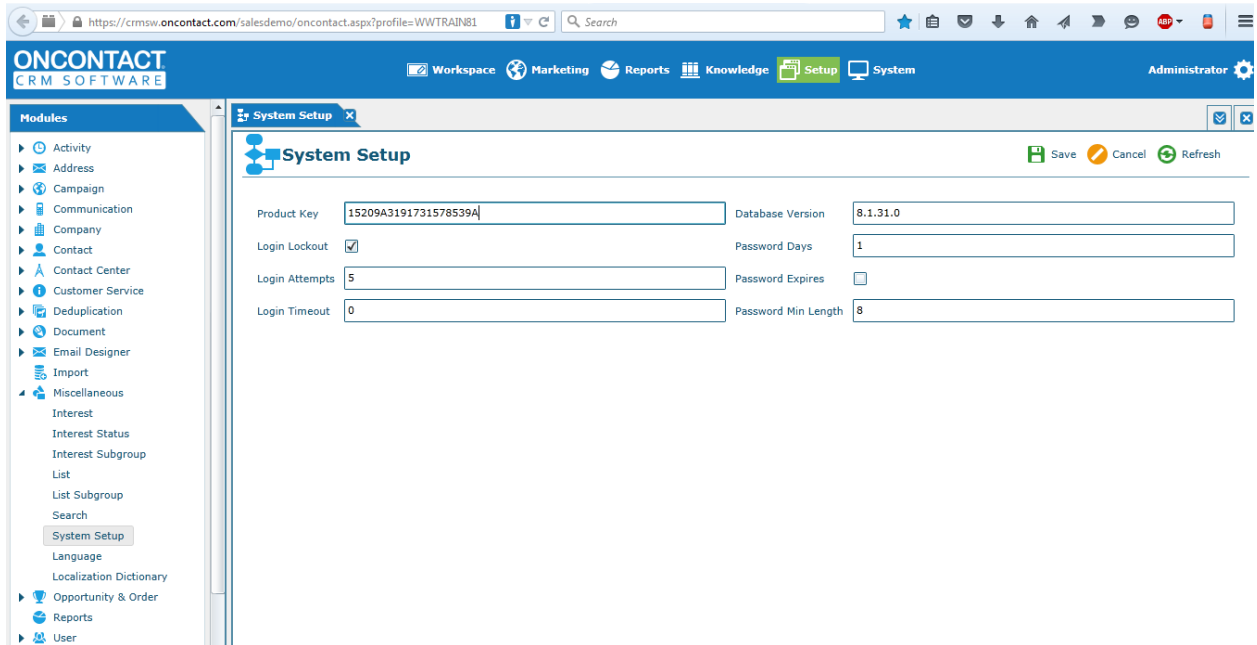
Change the Timeout Value

By default, OnContact will log out users after 20 minutes of inactivity.

If you would like to change that setting, open CRM and go to Setup->Miscellaneous->System Setup.

Change the Login Timeout setting to whatever value you want, in minutes. So, for example, if you want the timeout to be 8 hours, set that value to 480. (The default of zero will set the timeout to 20 minutes).

After making this change, users will have to log out and log back in again to pick up the new timeout setting.



The screenshot shows the OnContact CRM Software interface. The browser address bar displays <https://crmsw.oncontact.com/salesdemo/oncontact.aspx?profile=WWTRAIN81>. The top navigation bar includes Workspace, Marketing, Reports, Knowledge, Setup, and System. The user is logged in as Administrator. The left sidebar lists various modules, with 'System Setup' selected under the 'Miscellaneous' category. The main content area is titled 'System Setup' and contains the following configuration fields:

Field	Value
Product Key	15209A3191731578539A
Database Version	8.1.31.0
Login Lockout	<input checked="" type="checkbox"/>
Password Days	1
Login Attempts	5
Password Expires	<input type="checkbox"/>
Login Timeout	0
Password Min Length	8

Buttons for Save, Cancel, and Refresh are located at the top right of the form area.